



National Finance Center Customer Notification

Date of Notification: August 8, 2011

Subject: BEAR Application Issue

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is currently experiencing an issue with the completion of the Bi-Weekly Examination and Analytical Reporting (BEAR) system process. Salary payments were not impacted by this issue. We are currently working to resolve the issue.

Customers will be advised when the issue has been resolved. No action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

KW/M3-11-024/019

“Tip of the Week”

When a Quick Service Request (QSR) is processed in SPPS Mainframe, agencies are reminded to transmit a T&A for the pay period of the QSR along with the next pay period's T&A.